



Powerlink Queensland

Working with you

An overview of our activities over
the lifetime of our infrastructure.



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What to expect during planning, investigation and easement acquisition

How do we plan our network?

Transmission network planning is a complex task involving detailed analysis of current and forecast electricity loads. This information is important as it helps us to effectively plan and operate the high voltage electricity network. We look at two major components when developing our forecasts – demand (instantaneous electricity usage) and energy (electricity usage over a full year).

Our annual Transmission Annual Planning Report (TAPR) provides information about the outlook for the electricity transmission network in Queensland. It includes information on forecast electricity requirements, the transmission network's current capability, and potential developments required in future to ensure a safe, cost-effective and reliable network for Queenslanders.

There are four key factors in assessing the need for development including:

- connection of a new energy generator (e.g. wind and solar farms) or power storage (e.g. large-scale batteries)
- transmission infrastructure reaching end of technical service life
- connection of a major industrial customer directly to our network (e.g. a hydrogen plant)
- growth in electricity demand.



For further information

Our TAPR is published on our website: www.powerlink.com.au (via the 'News and Publications' tab, under 'Reports').

Selecting sites for new infrastructure

After the need for infrastructure development has been identified, we begin work as early as practicable to select new transmission line routes or substation sites. We seek meaningful and proactive engagement with you and commit to effective consultation, above and beyond any legislative requirements.

We value this input to help inform and improve our project investigations and decision-making.

Our process to identify new transmission line routes or substation sites looks at social, economic, physical and environmental factors such as:

- existing and future land use
- location of homes and buildings (e.g. sheds and irrigation)

- flora and fauna in the area
- cultural heritage
- existing electricity infrastructure corridors
- industrial development
- topography.

Our early engagement processes help in determining the most appropriate location for our proposed infrastructure, including:

1. Undertaking local and regional research to identify a broad study area and potential corridor options within that study area. Research includes engagement with landholders, government representatives, local councils, community leaders and peak bodies.
2. Engaging on the proposed transmission line corridor or substation site options with landholders, the local community and other stakeholders in identifying and selecting a study corridor within the broad study area.
3. Consulting further with landholders, community and other stakeholders on the study corridor; and undertaking initial on-ground assessments to understand, social, economic, physical and environmental aspects of the proposed alignment or site.
4. The Final Corridor Selection Report or Final Site Selection Report recommends a location for the transmission line or substation. We will undertake follow-up engagement with landholders directly affected by the transmission line or substation site before making the required formal submission to the State Government.
5. We seek State Government planning approval via the Ministerial Infrastructure Designation process. This process requires us to prepare and submit an Environmental Assessment Report (EAR) and undertake formal consultation with landholders and other stakeholders. This report identifies the social, environmental and economic factors associated with the proposed infrastructure. If planning approval is granted, we will work with directly affected landholders to acquire the land or easement required, which includes compensating landholders.



For further information

Read the 'Network Development Process' brochure published on our website: www.powerlink.com.au (via the 'News and Publications' tab, under 'Brochures') or read our Community Engagement Strategy published on our website (via the 'News and Publications' tab, under 'Reports').

During the planning, investigation and easement acquisition phase, Powerlink staff or contractors may need to conduct the following activities:



Scout the property in a light 4WD and/or helicopter.



Conduct field survey visit/s to consider factors such as visual amenity, flora, fauna and cultural heritage.



Engage and consult with landholders to gain local knowledge and understand what is important to them. As the project progresses, conduct field visit/s to discuss and assess land valuation and compensation matters.



Conduct field visit/s to survey land and sample or test water, vegetation and soil to assist with planning for construction activities.

Landholder FAQs

Q. What are your commitments when interacting with us?

A. We value open and honest engagement with you, and follow the principles of integrity, openness, responsiveness, accountability and inclusiveness, as per our Stakeholder Engagement Framework. We expect our staff, contractors and consultants to develop and maintain cooperative, positive and respectful relationships with all landholders.

We will engage early and often with you during the process to identify a new transmission line route or substation site. This allows us to gain valuable local knowledge and understand matters that are important to you. Effective engagement with you helps us to better understand and manage potential impacts associated with the development of electricity transmission infrastructure on your land.

We strive to ensure that our transmission infrastructure is located and built in a way that minimises potential impacts to things like visual amenity, land use, farming practices and overall lifestyle, while balancing construction considerations and costs.

Where formal approvals are required by way of the Ministerial Infrastructure Designation process, there are opportunities to provide feedback formally, but we encourage you to contact us at any time with questions or information.



For further information

Read our 'Landholder & Community Better Practice Engagement Guide', available on our website: www.powerlink.com.au (via the 'News and Publications' tab, under 'Resources').

Q. How do you manage potential impacts to the productivity of a landholder's property?

A. Land use is one of the factors considered when identifying routes for new transmission lines or substation locations. Avoiding strategic cropping land and good quality agricultural land is an important consideration when building new electricity infrastructure.

During the planning, investigation and easement acquisition phase, we will engage with you to understand your operations and farming needs, and share information about activities that can occur on easements. We work with farmers throughout the project, from route selection to construction, to help ensure our actions minimise impacts to farmland and farming operations where practicable and that we can positively co-exist over the life of our infrastructure.

We also pay compensation under the *Acquisition of Land Act 1967*, with the valuation considering factors such as changes to property value, the number of structures and visual impacts, and increased farm management costs.

In addition, if your property is zoned as rural and you derive your primary income from your property, you may be eligible to receive the Project Participation and Access Allowance. This allowance recognises the potential interruption to agricultural business activities from our easement or site planning and investigation process.



For further information

Read our Land Access brochure, available on our website: www.powerlink.com.au (via the 'News and Publications' tab, under 'Brochures').

Landholder FAQs

Q. How do you manage land access by staff, contractors and other parties?

A. We aim to ensure all of our interactions with you are cooperative and respectful.

Our Land Access Protocol (LAP) sets out the standards and conditions which apply to our staff, consultants, contractors, and others authorised by us when accessing your property during the lifetime of our infrastructure. The document supports open and transparent communication, prompts discussion and collaboration during our engagement with landholders, and ensures consistency in our activities in relation to land access.

The LAP provides the opportunity for you and a Powerlink representative to discuss and agree on property specific access information, rules and entry conditions, and document these commitments.

We are committed to undertaking our activities in accordance with the LAP and any additional specific access conditions agreed with the landholder.

For further information

Visit the 'Landholder Information' page on our website: www.powerlink.com.au (via the 'Community' tab, under 'Landholders').

Q. What is your approach to land access negotiations?

A. During the planning, investigation and easement acquisition phase, a dedicated Landholder Relations Advisor will liaise with you in relation to access requests and requirements. We will also seek to minimise the number of visits needed by coordinating several activities concurrently where possible (e.g. conducting a cultural heritage inspection in conjunction with a weed survey).

Our first preference is always to seek agreement with you to access your property for the purpose of on-ground surveys and investigations. We appreciate the cooperation of landholders in providing access to their property and seek to meet their reasonable requirements on when this access can occur.

If, despite our genuine and best efforts, negotiated access has not been achieved, we may be required to follow the appropriate legal process to enter the property.

For further information

Read our 'Land Access' brochure, available on our website: www.powerlink.com.au (via the 'News and Publications' tab, under 'Brochures').

Q. What factors influence the easement compensation paid to us?

A. When assessing compensation payable under the *Acquisition of Land Act 1967*, a number of factors are considered, including (but not limited to):

- an assessment of the market value of the land parcel at the publication date in the government gazette on a 'before and after' basis (i.e. the value of the land parcel assessed before the easement was taken, compared to the value after the easement is taken)
- the value of the land under the footprint of any access tracks on or off the easement
- recent sales of similar land in the area
- the number of transmission line structures on the easement and any visual impacts
- if the easement restrictions have caused, or will cause, the owner to incur any expenses or suffer losses (e.g. impacts on farming practices)
- any loss in crops or commercial timber
- payment of expert or professional fees associated with assessing land value.

We recognise that all property values and impacts are different and this will be reflected during the compensation discussions.



For further information

Read our 'Compensation for land acquisition' brochure, available on our website: www.powerlink.com.au (via the 'News and Publications' tab, under 'Brochures').

Q. What support do you provide to enable us to access expert advice during compensation negotiations?

A. We will ensure you have the opportunity to access independent expert advice relating to your compensation claim, so that a fair settlement is achieved in accordance with the relevant legislation.

We offer financial support for potentially affected landholders to obtain advice from a qualified expert (e.g. a solicitor, registered valuer and/or agricultural economist) once a Corridor Selection Report has been released.

For most landholders, a solicitor can advise on the legal aspects of the compensation negotiations, and a registered valuer will be able to help prepare an assessment of any potential impacts of the proposed infrastructure on the landholder's property and the associated compensation.

We will pay for the reasonable costs incurred for relevant and appropriately qualified expert services in line with our compensation process. If you decide not to seek expert advice at the Corridor Selection Report stage, you will still be able to do so later in the process.



For further information

Read our '[Network development process](#)' brochure, available on our website: www.powerlink.com.au (via the 'News and Publications' tab, under 'Brochures').

What to expect during construction

Building a transmission line or substation involves several stages.

The duration of construction activities depends on the size of the project, terrain, type of structures required, weather and local conditions. Construction activities normally take place between 6.30am and 6.30pm, Monday to Saturday, and vary from day-to-day with different numbers and types of vehicles or heavy machinery. Work will also occur around any access requests and constraints as raised by you.

Work is normally carried out by a combination of our staff and contractors. A Site Supervisor manages construction and safety on-site, and we partner with our contractors to ensure they follow all required processes and practices. Our Construction Inspectors will be present to ensure work is performed in accordance with our specifications. For safety reasons, unless accompanied, only authorised staff and our contractors are allowed to enter the work site.

Building a transmission line

Generally, the steps involved in building a transmission line are:

1. Preparing the site
2. Installing the foundations
3. Assembling the structures and equipment
4. Stringing the transmission line
5. Testing and commissioning
6. Stabilising the site.

Building a substation

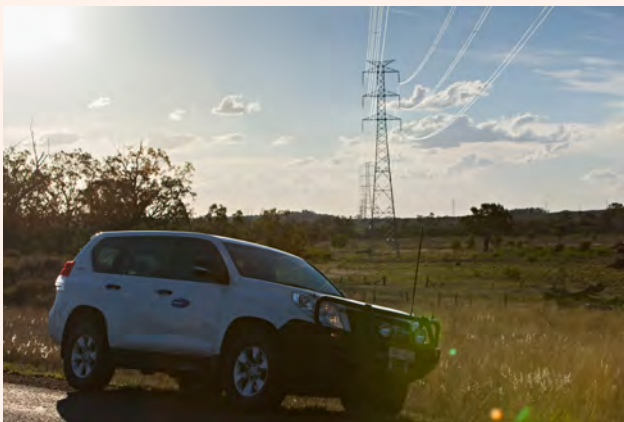
Generally, the steps involved in building a substation are:

1. Preparing the site
2. Installing the foundations
3. Assembling the structures and equipment
4. Testing and commissioning
5. Stabilising the site.

Each step in the construction process is discussed in more detail on the following pages.

Equipment and machinery used

The equipment and machinery you can expect to see on a construction site includes:



Light 4WD

Used throughout all phases: planning, investigation and easement acquisition, construction, and operation and maintenance.



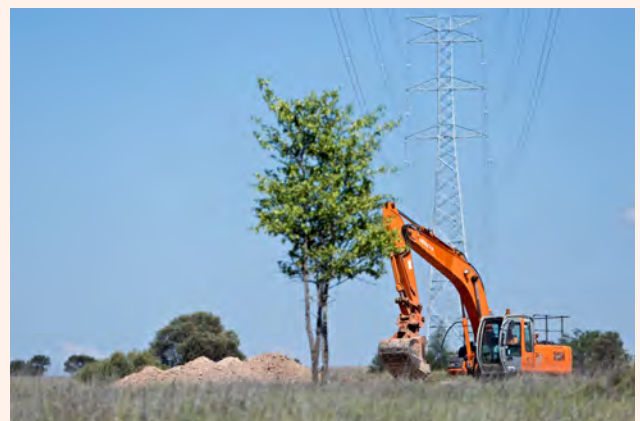
Tree lopper and mulcher

Clears vegetation.



Semi-trailer

Delivers large equipment.



Excavator

Prepares access tracks.



Bulldozer

Clears vegetation and prepares areas for foundations.



Grader

Prepares access tracks and finishes transmission tower pads.



Water truck

Suppresses dust and helps to bind road materials.



Concrete truck

Delivers concrete during the installation of foundations.



Boring machine
Makes holes for foundations.



Crane
Assembles transmission structures and equipment.



Helicopter
Aerially strings transmission lines.



Elevated Work Platform
Used to perform above-ground work safely.

Preparing the site

The activities you can expect to see when a site is being prepared for a new transmission line or substation are:

For transmission line projects



1. Conducting field visit/s to sample or test water and soil.



2. Marking the exact position for each transmission structure (i.e. steel lattice tower or pole).



3. Clearing vegetation and preparing tower pads, lay-down areas and general access tracks.



4. Preparing tower sites and associated access tracks.



5. Delivering equipment and materials required for construction work.

For substation projects



1. Conducting field visit/s to sample or test water and soil.



2. Marking the boundary of the substation site and erecting safety fences.



3. Clearing vegetation and preparing access areas.



4. Levelling and possibly raising the site and compacting soil if required.



5. Excavating drains if required.



6. Stabilising any new embankments (batters).

Installing the foundations

The activities you can expect to see while foundations are being installed for a new transmission line or substation are:

For transmission line projects



1. A large boring machine is used to excavate foundations which can be up to 10m deep and 1.4m in diameter.



2. A concrete truck is on-site and concrete is poured.



3. The necessary steelwork is inserted and the foundation is completed.

For substation projects



1. Usually, a large excavator or boring machine is used to create foundations.



2. Concrete is poured and left to cure, which completes the foundation.



3. Trenches and roadways are excavated.

Assembling the structures and equipment

The activities you can expect to see during assembly of the structures for a new transmission line or substation are:

For transmission line projects



1. Powerlink generally uses steel lattice towers, or steel or concrete poles. Steel poles can weigh up to 5,000kg, while concrete poles typically weigh up to 13,000kg.



2. Machinery such as cranes and light 4WD vehicles are on-site to assemble equipment.



3. Towers or poles are erected by specialist crews.

For substation projects



1. The electrical equipment is installed and the ancillary buildings that house control equipment are built.



2. Steel lattice towers may be erected using cranes and elevated work platforms.



3. Internal roads are sealed and gravel is laid on the remainder of the substation site.



4. Heavy equipment such as high voltage transformers may be delivered at this time. Because of the very large size and weight of the transformers, delivery is often completed early or late in the day when there is less traffic on the road.

Stringing the transmission line

The activities you can expect to see while transmission line stringing is underway are:

For transmission line projects



1. Machinery such as helicopters, semi-trailers, cranes and light 4WD vehicles are on-site to string the transmission line. Normally, stringing takes place in 5km to 10km sections at a time.



2. Prior to stringing, large drums of draw wires are delivered to strategic locations along the line route.



3. A draw wire is run between the towers and used to pull the conductor along a section of line. Helicopters may be used to pull the draw wire.



4. The conductor is fed through the line section and tensioned from the ground using winches.

Testing and commissioning

The activities you can expect to see during commissioning of a new transmission line or substation are:

For transmission line projects



When a new transmission line is ready to be energised, a series of thorough inspections and commissioning tests are carried out before the line is put into service.

For substation projects



A number of comprehensive inspections and commissioning tests are undertaken before the substation is put into service.

Stabilising the site

The activities you can expect to see while stabilising the site after building a new transmission line or substation are:

For transmission line projects



1. Various machinery will be on-site to reinstate the surrounding environment (dependent on the scope of works undertaken).



2. Identification signs and anti-climb barriers are installed on towers for safety purposes.



3. The easement and surrounding areas will be left tidy and reinstated where necessary.



4. Access tracks are finalised to allow access for future maintenance.



5. Vegetation management.



6. Further site rehabilitation or revegetation may also be completed at this time.

For substation projects



1. The substation site will be left tidy and embankments and other areas around the fence lines reinstated where necessary.



2. Further rehabilitation or revegetation activities may also be completed.

Landholder FAQs

Q. Do your construction activities impact on water run-off?

A. Environmental management requirements for each project will describe the site-specific mitigation measures for surface water quality protection controls that will be used during construction. These measures will minimise erosion, control drainage and limit sediment-laden run-off. Potential impacts and mitigation measures are identified in the publicly available Environmental Assessment Report.

For further information

Visit the '[Environmental Management](#)' page on our website: www.powerlink.com.au (via the 'Community' tab).

Q. What is your approach to road use?

A. Our [Land Access Protocol](#) outlines the guiding principles for using roads and tracks on a landholder's property. Where practicable, vehicles will use existing roads and access points, tracks, designated work areas or set-down areas. When this is not practicable, we will liaise with landholders to determine the most appropriate points of entry.

Our staff and contractors will safely drive vehicles to suit the conditions, with the aim of minimising noise and dust, managing impacts on livestock grazing, and appropriately maintaining vehicles. We will also endeavour to ensure that we do not spread, transport or establish noxious weeds, pests or pathogens on easements and adjoining land while carrying out our activities.

Vehicles driven by or carrying landholders and their families, personal visitors and school buses have right of way over our project-related traffic. When necessary, we will restrict vehicle movement to avoid busy school run periods. Our vehicles will always give way to livestock.

As part of the Environmental Assessment Report, we will consult with key stakeholders, including Local Government and State Government, to determine whether a plan for managing construction traffic on local and State roads should be developed.

For further information

View the Land Access Protocol on the '[Landholder Information](#)' page on our website: www.powerlink.com.au (via the 'Community' tab).

Q. What do you do to ensure your activities do not spread weeds?

A. Our [Land Access Protocol](#) documents the standards and commitments we will adhere to when accessing your property, and outlines our guiding principles for biosecurity management.

Reasonable actions will be taken to ensure that, in carrying out our activities, we do not spread noxious weeds, pests or pathogens. Regular review, monitoring and development of processes will be undertaken to reduce the risk of vehicles and machinery resulting in noxious weeds, pests or pathogens being spread, transported or established on easements, access tracks and adjoining land in conjunction with you.

Targeted and site-specific biosecurity management and mitigation measures are developed and implemented for our new infrastructure. For example, vehicles and machinery are required to undergo a wash down to avoid the risk of spreading invasive plants and soil on easements and adjoining land while carrying out our activities.

You will be consulted when we plan our biosecurity management activities. We encourage you to contact your dedicated Landholder Relations Advisor regarding any matters associated with biosecurity specific to your property.



For further information

Read our '[Managing biosecurity on your property](#)' brochure, available on our website: www.powerlink.com.au (via the 'News and Publications' tab, under 'Brochures').

Q. How do you ensure public safety during construction?

A. Safety is one of our values and a key part of our organisation's culture. A range of control measures are used to manage community safety during construction, for example:

- We ensure all contractors maintain a Safety Management Plan that is integrated into all work practices. All staff, subcontractors and visitors are expected to work in a safe manner at all times.
- Daily safety briefings are held before starting work to discuss upcoming construction activities, identify potential safety hazards and ensure all risk control measures are implemented and understood.
- Task-specific Safe Work Method Statements are developed for all defined 'high risk construction work' activities.
- The easement and associated areas are a declared 'construction site'. For safety reasons, unless accompanied, only authorised and trained personnel are allowed to enter the work site.
- All project personnel are required to complete mandatory site access induction and training.
- The construction team must comply with traffic management plans, such as consulting and notifying school bus operators when using oversized or heavy vehicles, and reducing speed limits on high impact and private access roads.
- All sites are equipped with firefighting equipment and smoking is only allowed in designated areas.
- We also employ a team of dedicated Workplace Health and Safety professionals who work with our construction contractors to ensure all activities are in line with documented work procedures.



For further information

Visit the '[Safe for Life](#)' page on our website: www.powerlink.com.au (via the 'Safety' tab).

What to expect during operation and maintenance

To ensure the safe and reliable operation of our network, we undertake routine inspections of our network equipment and easements. These maintenance activities are generally cyclical in nature. On transmission lines, routine inspections occur on an annual basis, while routine substation inspections usually take place every six months.

Over the lifetime of our network equipment, we also undertake general maintenance or refit activities, which may include painting, replacing and upgrading various components (e.g. nuts and bolts) of a transmission line or substation. Other general maintenance works may happen throughout the year as required.

Maintenance inspections and work can be carried out on-ground, using Elevated Work Platforms, drones or helicopters. Depending on the location and type of work, it can be performed by our staff, Energy Queensland or other contractors.

No matter what the activity, or who is conducting it, at all times we aim to conduct maintenance with as little disruption to you and your property as possible.

During the operation and maintenance phase, the following activities may be conducted.

For transmission lines



1. Field visits using light 4WD vehicles to inspect transmission towers and conductors (transmission line wires), manage vegetation, and maintain gates and access tracks.



2. Aerial patrols using a helicopter to assess network equipment and vegetation.



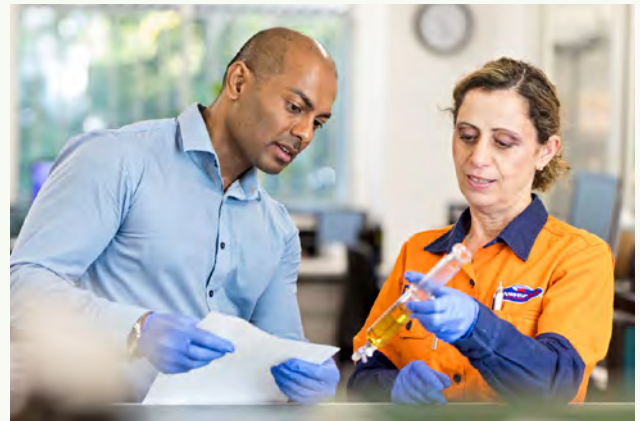
3. Field visits and machinery to:

- undertake general maintenance (e.g. paint towers or upgrade access tracks)
- repair, replace and refit network equipment
- remove aged network equipment (i.e. decommissioning).

For substation projects



1. Visits to substation sites using light 4WD vehicles to undertake routine inspections of substation equipment, manage vegetation (including weeds), and maintain gates and access tracks.



2. Routine maintenance of substation electrical components (e.g. circuit breakers) and oil sampling of transformers and other equipment.



3. At times, highly specialised maintenance work may be conducted while high voltage electrical equipment remains fully energised or 'live'. Our live work specialists are able to safely perform this work using insulating tools and Personal Protective Equipment in accordance with rigorous work procedures.

Landholder FAQs

Q. What is your approach to managing biosecurity risks during this project phase?

A. We will monitor biosecurity through regular easement inspections during the operation and maintenance phase, and ensure appropriate risk management strategies are applied in line with the requirements applicable to the transmission asset (i.e. transmission line and substation).

Our staff and contractors who need to access the property during this phase will be made aware of any biosecurity management control measures in place and agreed with the landholder, and the standards and commitments documented in our Land Access Protocol. Where necessary, biosecurity management activities will be conducted in conjunction with surrounding landholders and other relevant regulatory bodies, such as local councils and Natural Resource Management groups, to maximise effectiveness. Strategies will be reviewed and updated as needed to ensure their effectiveness.

We will liaise with landholders prior to the use of any chemicals to control weeds and will take reasonable landholder requirements into account when planning weed management activities.



For further information

Read our [‘Managing biosecurity on your property’](#) brochure, available on our website: www.powerlink.com.au (via the ‘News and publications’ tab, under ‘Brochures’).

Q. What kind of notice can I expect from you when you are planning to conduct maintenance inspections?

A. If you have requested us to, we will notify you prior to accessing your property to undertake routine maintenance inspections. This notification may be an email, text message or phone call from our service provider or contractor. At that time, we can provide information about the scope and timing of the proposed work. If your requirements in relation to notification or access change at any time, please contact us and we will ensure this is updated for future reference.



For further information

To receive notification of routine maintenance that may be required on your property, please contact your dedicated Powerlink Landholder Relations Advisor or call us on 1800 635 369 (during business hours).

Q. What is involved with undertaking aerial maintenance patrols?

A. As part of our ongoing maintenance program, we undertake routine aerial patrols with the use of low-flying helicopters to inspect our infrastructure. We aim to complete this work with minimum disruption to local residents and communities, and will be as quick and non-disruptive as possible. The helicopters will maintain the maximum distance practically possible from houses, livestock and crops. You may see the helicopter moving relatively quickly and at a low-level along our transmission lines.

We recognise that low-flying helicopters have the potential to startle some livestock such as horses and cattle. We encourage landholders with an easement on or near their property with an interest in helicopter patrols to contact us to register their details.



For further information

If you would like to receive information about upcoming helicopter patrols in your area, please contact your dedicated Landholder Relations Advisor or call us on 1800 635 369 (during business hours).

More information can also be found on the [‘Helicopter activities’](#) page on our website: www.powerlink.com.au (via the ‘Network’ tab, under ‘Maintenance’).

Q. What do you mean by refit work, and how do you manage any potential impacts from these activities?

A. This term primarily covers activities dedicated to ensuring the continued and successful operation of existing transmission infrastructure. These activities do not boost the electrical capacity of a transmission line, rather they help preserve or extend the technical service life of a line. In simple terms, we may clean and repaint transmission towers, replace and repair steel work as required, and further strengthen tower foundations or steel members as needed. We may also replace tower signs and anti-climb barriers, restore or upgrade access tracks and check earthing systems.

Each refit project will have site-specific mitigation measures needed to minimise any potential environmental and social impacts from these activities.

We will also work with you to deliver these activities in a collaborative way. If we plan to refit our towers in your area, we will contact you well in advance of the work commencing.



For further information

Read our [‘Routine maintenance activities on our network’](#) and [‘Refit works on Powerlink’s network’](#) brochures available on our website: www.powerlink.com.au under the ‘News and Publications’ tab under ‘Brochures’.

If you would like to discuss our planned maintenance activities in your area, please contact your dedicated Landholder Relations Advisor or call us on 1800 635 369 (during business hours).

Q. How do you manage the risk of fires near your infrastructure?

A. As part of our commitment to the safety of the community, our people and our contractors, we proactively manage any potential risk of fire near our transmission lines and substations.

The measures we adopt on each of our projects include appropriate low fire risk infrastructure design, developing project-specific strategies throughout the investigation and construction stages, and preparing operational and maintenance strategies.

In terms of transmission line design, the height of the conductors above the ground, the clearances maintained between the conductors and adjacent vegetation, and the selection of equipment are all considered as part of our fire safety strategy.

In the case of substations, we ensure an adequate buffer is maintained between substation equipment and adjoining properties. This both minimises the risk of fire entering the substation and also restricts fire movement outside the substation boundary.

Once a substation has been built, routine inspections take place to monitor surrounding vegetation levels. The potential risk of bushfire is assessed and maintenance is conducted as necessary. You can contact us at any time if vegetation levels are of concern to you.

If you see a fire burning near our transmission lines or substations, call 000 immediately. Please also notify us on 1800 353 031 (24 hours a day, seven days a week), even if you’re unsure what risk the fire poses.



For further information

Read our [‘Fires and Transmission Line Safety’](#) and [‘Bushfire Management’](#) brochures, available on our website: www.powerlink.com.au (via the ‘News and Publications’ tab, under ‘Brochures’).

About Powerlink Queensland

Powerlink is a Government Owned Corporation that owns, develops, operates and maintains the transmission network in Queensland. We connect Queenslanders to a world-class energy future, providing electricity to five million Queenslanders and 238,000 businesses.

We are also responsible for connecting large-scale renewable energy developments, including wind and solar, and providing electricity to large industrial customers in the rail, mining and LNG sectors.

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