



About this brochure

This brochure provides information that explains our requirements to access your land, and our commitments to you.

We value landholders and the important role you play in helping us to maintain and operate a safe and reliable transmission network. At all times, we are committed to transparent and honest engagement with you.

Why do we need access?

We need to access landholder properties for various reasons associated with the delivery of power supply including:

- during emergency situations (e.g. damage to a transmission line or nearby fire) which require an immediate response
- during the operation, maintenance or replacement of existing high voltage electricity or communication infrastructure
- for investigations into potential new transmission lines, substations or communication sites
- for the construction of new transmission lines, substations or communication sites.

At all times, we aim to build genuine and respectful relationships with you, and maintain a cooperative approach to achieve the best outcomes.

Working closely with landholders and other stakeholders to ensure our land access and engagement practices are aligned with expectations is important to us.

To guide our interactions, the *Land Access Protocol* (LAP) was developed, incorporating landholder and stakeholder feedback.

Land Access Protocol

Our LAP outlines the guiding principles for land access which underpin our relationship with landholders and our access to, and use of, land. The protocol includes the specific access standards and conditions which we adhere to during the investigation, construction, operation and maintenance of our transmission infrastructure. These standards could include entry notifications, vehicle wash down practices and other measures specific to a landholder.

The LAP has been designed to:

- support open and transparent communication and understanding
- promote discussion and collaboration during the engagement process
- safeguard the interests of landholders while providing us with the access to land needed to meet our business requirements
- ensure consistency in our activities in relation to land access
- align our practices with the expectations set out under the Queensland Government's 'Land Access Code'.

The LAP can also be used to outline any additional property-specific information, rules and entry conditions you might require.



Easement terms and conditions

Easements provide us with a legal 'right of way' over a portion of land, allowing us to safely operate and maintain our transmission lines. Easements have terms and conditions that set out for each party, the respective rights and obligations regarding access to, and use of, an easement. We recognise easement terms and conditions are quite general in the level of detail they provide, so more information for landholders is provided through the LAP. However, in the event of any conflict or discrepancy between the easement terms and conditions, and the access standards and conditions outlined in the LAP, the easement terms and conditions will take precedence.

While the easement terms and conditions are formally provided at the time an easement is acquired, we openly discuss our standard easement terms and conditions with landholders as part of our earlier engagement.

Access during emergency situations

We must operate our network in a way that is electrically safe at all times. In any emergency situation, we may need to access land without prior notice to the landholder. This emergency access is consistent with the easement terms and conditions and we will do our best to contact you as time frames and circumstances allow.

We encourage you to respond to any emergency affecting our assets (e.g. an object caught in a transmission line/substation or fires burning close to a line or substation) by staying well clear, calling emergency services on Triple Zero (000) and reporting it by phoning our emergency number listed below.

Project Participation and Access Allowance

When we propose new infrastructure, we ask potentially affected landholders for access to their properties to conduct the thorough investigations necessary to complete an Environmental Assessment Report (EAR). This access also enables us to refine transmission line routes and better understand the real impacts on landholders and their business operations.

If you are a landholder whose property contributes to your income, we recognise these visits may interrupt activities on your property that contribute to your income. In recognition of this potential interruption to agricultural business activities and your cooperation, we developed a *Project Participation and Access Allowance* (PPAA).

The PPAA is totally separate and in addition to the compensation paid to landholders under the *Acquisition of Land Act 1967*. It is not linked to the amount of time a landholder spends engaging with us, or whether a property is ultimately affected by a transmission line.

If you are a landholder deriving your primary income from the property and meet the eligibility criteria, you may claim the PPAA. The PPAA does not apply to land zoned residential or rural residential as these properties are not typically used for income-producing activities.

Our Landholder Relations representatives will discuss whether you may be eligible for the PPAA.



Contact Us

Further information about Powerlink and our projects can be downloaded from www.powerlink.com.au

General Enquiries 1800 635 369 (during business hours) and ask for Landholder Relations

In case of emergency 1800 353 031 (24 hours, 7 days a week)

LandholderRelations@powerlink.com.au

www.powerlink.com.au |    



SAFE FOR LIFE
Everyone. Everywhere. Everyday.

ACKNOWLEDGEMENT

Powerlink acknowledges the Traditional Owners and their custodianship of the lands and waters of Queensland and in particular, the lands on which we operate. We pay our respect to their Ancestors, Elders and knowledge holders and recognise their deep history and ongoing connection to Country.