



Customer Panel Meeting Meeting Record

1-4pm, 21 September 2023

Meeting format: in-person & online

Attendees:

Andrew Barger, Queensland Resources Council QRC
Andrew Broadbent, CS Energy
Claire Hamilton, Shell
David Wright, proxy, Department of Energy and Public Works
Ian Christmas, Edify Energy

Jo Sheppard, Queensland Farmers Federation
John Gardner, CSIRO
Liz Kenwick, proxy, Energy Queensland
Mark Grenning, Energy Users Association Australia EUAA
Robyn Robinson, Council on The Ageing COTA
Warren Males, Canegrowers Association

Attending Powerlink panel members:

Gerard Reilly, Chair
Wendy Miller, Convener
Brett Mann

Frank Montiel, proxy for Daniel Andersen
Jenny Harris

Observers:

Kevin Hegarty, Powerlink Board Member
Gerard Nicolas, Powerlink
Hannah Higgs, Powerlink
Jacqui Bridge, Powerlink

Jessica Purdy, Powerlink
Tim Loth, Powerlink
Valerie King, Powerlink
& Powerlink Speakers as per agenda

Apologies:

Claudia Brumme-Smith, Townsville Enterprise Limited
Daniel Andersen, Powerlink
Leanne Caelers, Department of Energy & Public Works (proxy attended)

Lorraine Stephenson, Powerlink Board Member, Powerlink
Monica Rackley, Aurizon
Nicola Roscoe, Energy Queensland (proxy attended)
Roger Smith, Powerlink

Agenda and information:

- Agenda attached
- Presentation material attached / published on website

Variations to agenda: nil

Next meeting:

- October 11th Joint CEO Accountability Forum
- 2024 Customer Panel dates will be circulated shortly

Questions and comments to: wendy.miller@powerlink.com.au



Customer Panel Meeting

Thursday 21 Sept 2023

Meeting Agenda

Time	Topic	Presenter	Duration
1.10pm	Welcome	Wendy	5 mins
1.15	Energy Charter Powerlink Customer Scorecard annual report-backs: 01: <i>Actions to help meet our regulated operating expenditure target for the 2023-27 regulatory period. Additional capex updates.</i>	Stewart Bell, Paul Sonego, Mark Ellison, Rakesh Solanki, Michael Green	45 mins
2.00	02: <i>Key outcomes from the Uniting Energy Program.</i>	Wendy, Guest speakers: Matt Cairns, Zig Abolitis Uniting	30 mins
2.30	Break	-	10 mins
2:40	Ring fencing regulatory change	Paul Simshauser	20 mins
3.00	Energy Charter Disclosure Statement. Powerlink, Energy Queensland and CS Energy joint CEO accountability forum: co-design of scope	Wendy- working session with panel	30 mins
3.30	System Strength	Stewart Bell	20 mins
3.50pm	Wrap-up and close	Wendy	5 mins

Purpose of the Customer Panel: To engage with Powerlink customers on key areas of strategy and operations that are of importance to them and generate input to drive improved business decision-making.

Customer Panel terms of reference available on our website¹

All panel members are expected to disclose any actual, potential or perceived conflicts of interest that may arise during their tenure. Conflicts of interest will be recorded in the minutes of meetings and the appropriate remediation for any conflicts will be determined by the Customer Panel on a case-by-case basis.

¹ <https://www.powerlink.com.au/sites/default/files/2022-02/Powerlink%20Customer%20Panel%20Terms%20of%20Reference%20-%20November%202021.pdf>