



POWERLINK QUEENSLAND

Neighbour Payment

About this brochure

This brochure provides information about Powerlink's Neighbour Payment, designed specifically for properties located within one kilometre of new Powerlink overhead transmission lines within a rural area. It aims to answer common questions, explain who is eligible and how the payment process works.

About Powerlink

Powerlink Queensland is a leading Australian provider of electricity transmission services, focused on delivering a safe, affordable, reliable and sustainable network for our customers.

Our network extends 1,700 km from Cairns to the New South Wales border and comprises 15,559 circuit km of transmission lines and 154 substations.

Our purpose is to connect Queenslanders to a world-class energy future, providing electricity to more than five million Queenslanders and 241,000 businesses.

Working with neighbouring properties

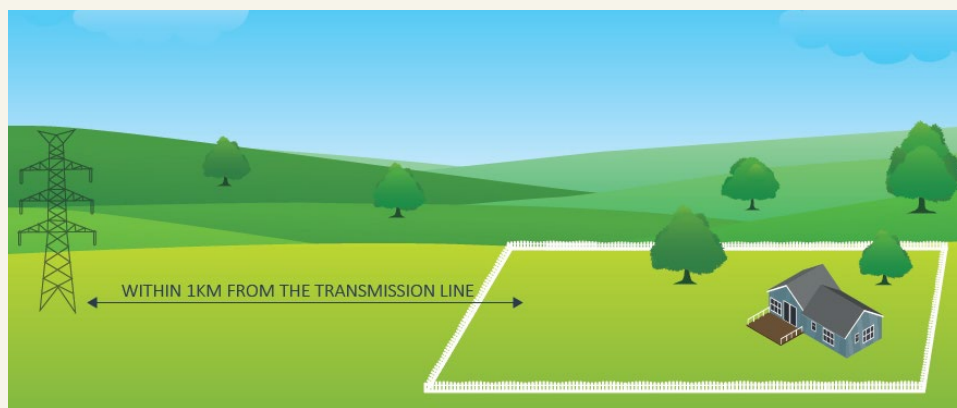
Powerlink values our relationship with the communities in which we operate.

We recognise that neighbours located near new transmission lines also play an important role in supporting the delivery and ongoing maintenance of our infrastructure.

Our Neighbour Payment recognises this contribution while also helping to invest in local communities.

The payment is available for properties that are located within 1km of a new overhead transmission line being built in a rural area for a Powerlink project where the payment is being offered. The distance is measured from the new transmission line.

Property owners with an eligible property can apply for the Neighbour Payment via our webpage powerlink.com.au/neighbour-payment within a six-month application window, which typically opens when construction of the new transmission line begins.



Powerlink acknowledges the Traditional Owners and their custodianship of the lands and waters of Queensland and in particular, the lands on which we operate. We pay our respect to their Ancestors, Elders and knowledge holders and recognise their deep history and ongoing connection to Country.



Freecall 07 3898 4090

powerlink.com.au/neighbour-payment



Current as at June 2026



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Who is eligible for the payment?

The payment is available to a registered owner of an eligible property that is located within one kilometre of a new overhead transmission line being built in a rural area for a Powerlink project where the Neighbour Payment is being offered. This distance is measured from the new transmission line.

How do you apply?

Powerlink will send a letter to eligible property owners, providing instructions to visit our website and submit an application for the Neighbour Payment within the six-month payment opportunity window. The application process requires you to provide details about the property, the registered owners, and proof that you are authorised to act on behalf of other owners if needed. You or your representative will also need to complete identity verification through a third-party service.

What if there are multiple registered owners?

Where an eligible property has multiple registered owners, payments will be made according to the type of ownership registered on the title. For joint tenants, the payment can be made to one registered owner, who is responsible for sharing it with the other joint tenants. For tenants in common, the payment is split proportionately based on each owner's share and paid separately after all applications are received.

Where relevant, one registered owner may be authorised in writing by the others to apply on behalf of all owners. Before any payment is made however, all owners who provide that authority must complete identity verification.

What is the value of the payment?

The Neighbour Payment is a fixed amount of \$5,000 for eligible properties located within one kilometre of a new overhead transmission line project in a rural area.

What is the maximum payment if I have multiple eligible properties?

Registered property owners with multiple eligible properties can receive payments for up to a total of five eligible properties for a project where the Neighbour Payment is being offered. No matter how many properties you own, the maximum total payment is \$25,000 if those properties meet the eligibility criteria.

When is the payment paid?

During the construction phase of a project, applicants will be provided a six-month window in which to apply for the Neighbour Payment. Once this process is completed and the property is deemed eligible, payment can be made by direct deposit.

How does Powerlink determine if a transmission line is in an urban or rural area?

Powerlink determines if a new transmission line is classified rural or urban during the planning for a project. The decision is primarily based on the main characteristics of the area, including local zoning information.

What if a neighbour doesn't agree with the payment being offered?

Unlike compensation, there is no statutory obligation for Powerlink to make a payment to properties neighbouring new overhead transmission lines. We offer this non-negotiable, one-off lump sum payment to recognise the important role of our neighbours in supporting the delivery and ongoing maintenance of our infrastructure. Neighbours are under no obligation to apply for, or accept these payments.

What about the Goods and Services Tax (GST)?

Eligible property owners are responsible for obtaining their own independent tax advice with respect to the Neighbour Payment.

Under what conditions is the neighbour payment not offered?

The Neighbour Payment is not offered in the following instances:

- to a leaseholder or tenant of a property
- to hosting landholders, including registered owners of lots in a body corporate, where the body corporate is hosting the transmission line or easement
- to a registered property owner who became the registered property owner after a Neighbour Payment has already been made for that property
- government-owned organisations or agencies.

Learn more about Neighbour Payment eligibility criteria at powerlink.com.au/neighbour-payment.

Further information

Scan the QR code or visit the Neighbour Payment webpage powerlink.com.au/neighbour-payment to learn more about the eligibility criteria and application process.

You can also email the Neighbour Payment team on neighbourpayment@powerlink.com.au.

